Mail Migration #391

Moving University Email from @uncc.edu to @charlotte.edu for Students
Email address migration

Beginning on **May 18, 2023** all students, faculty and staff will receive a [@charlotte.edu email address](mailto:example@charlotte.edu).

**NOTE:** This will include your ninernet@charlotte.edu

These changes are for the main uncc.edu email domain; alumni email is not included in this effort at this time.
Sending Emails

Default sending email address will be your \texttt{@charlotte.edu} email address

\texttt{yourninernet@charlotte.edu}
Receiving Emails

You will continue to receive emails sent to your @uncc.edu address AND begin to receive emails sent to your @charlotte.edu address

yourninernet@uncc.edu  
yourninernet@charlotte.edu
Contacts / Directory will show both @charlotte.edu AND @uncc.edu email addresses. Choose @charlotte.edu when sending email.

yourninernet@charlotte.edu AND your.alias@charlotte.edu

2 more charlotte.edu email addresses will show up in the directory after May 18th.
Your Google account is not changing; it will still be @uncc.edu. The option to rename your account will come later.
What won’t change

- Logging into systems with Single Sign On (SSO) e.g. Canvas, my.charlotte.edu, Banner
- Using Duo
- Using Eduroam **on campus**: off campus will need @uncc.edu email address
- Sharing to [@uncc.edu](mailto:@uncc.edu) for systems that don't use email aliases (Docusign, Dropbox)
You’ll still see @uncc.edu

• This is just the beginning……
• We still need to switch your primary account name to @charlotte.edu AND update email addresses in all systems (e.g. Banner, Dropbox, Adobe)
• This will take 1-2 years
• Until everything is switched, expect to see BOTH @uncc.edu and @charlotte.edu
For May '23 Graduates

Graduates maintain accounts for ~2 semesters. Grads will get charlotte.edu applied just like everyone else.
For Alumni

- Alumni email addresses (@alumni.uncc.edu) are **not** being updated on **May 18, 2023**, a separate project will be initiated.
- If a May '23 grad wants an alumni account, they will get one with **uncc.edu** address.
- See this [FAQ](#) for info on signing up for alumni email
For Fall '23 Incoming Class

- New students will have both uncc.edu and charlotte.edu email address
- Default sending address will become charlotte.edu on May 18th for existing accounts
New Accounts
For students, faculty & staff

- Nothing changes on May 18th; the account provisioning process stays the same.
- In the future that will change; new accounts will get created with charlotte.edu address by default but they will still have a uncc.edu address in systems.
For Website Content Owners

- You will need to manually update email addresses listed on websites **after May 18, 2023** to the new @charlotte.edu email address.
- Pdfs will also need to be manually updated.
What students will need to do May 18th...

- Check mobile devices
- Use charlotte.edu for email

Some specialized systems may still use uncc.edu for login. Check with professors.
Timeline

March - May '23
*Pilot change within the Office of OneIT*

May 18, 2023
*Go Live with @charlotte.edu email aliases for all accounts*

Summer '23
*Develop user tool to "switch" primary account to @charlotte.edu; start issuing new accounts with @charlotte.edu as default*

Academic Year '23-'24
*User initiated "switch"*

Summer '24
*Automatically "switch" remaining accounts*

After Summer '24
*Continue to switch systems*
Email questions:  
gmail-change-group@uncc.edu

Website:  
https://itprojects.charlotte.edu/highlighted-projects/project-391-mail-migration